

Metric 16.2

AY 2024- 2025



Saint Louis University

University Governance Measures



16 PEACE, JUSTICE
AND STRONG
INSTITUTIONS



Indicator 16.2.3

AY 2024- 2025



Saint Louis University

Identify and Engage with Local Stakeholders

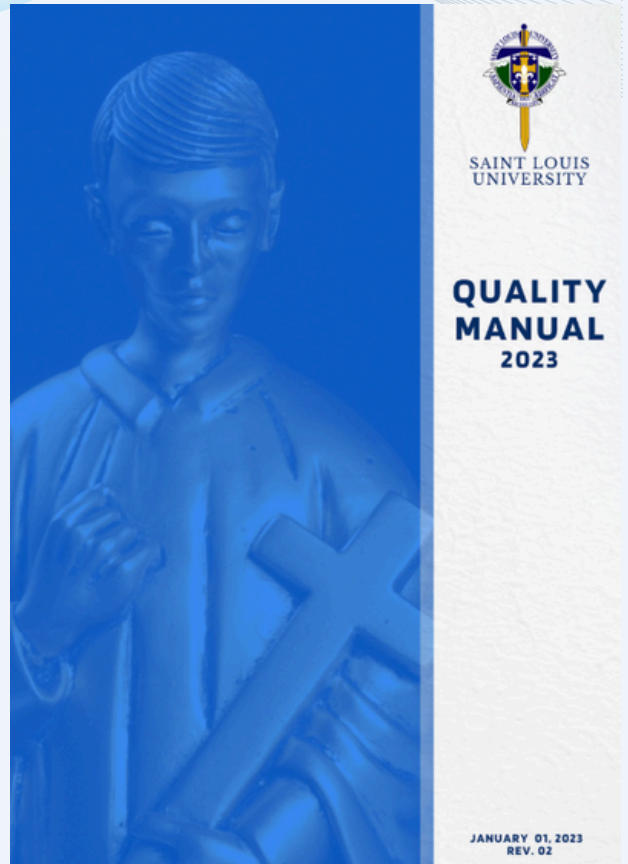


16 PEACE, JUSTICE
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POLICIES AND PROCEDURES FOR IDENTIFYING AND ENGAGING LOCAL STAKEHOLDERS

Saint Louis University maintains formal, written, and institutionalized procedures for identifying and engaging external stakeholders, as documented in the SLU Quality Manual 2023 (Rev. 02). Under Section 2.6 – Relevant Interested Parties, the University specifies a systematic process for identifying all external groups that influence or are affected by its operations. These include community and interest groups, local government units, industry partners, accreditation bodies, government agencies, alumni, and professional organizations. The manual outlines that SLU regularly monitors, reviews, and converts the needs and expectations of these stakeholders into operational requirements, ensuring these inform planning, service delivery, and continuous improvement efforts.



Complementing this, Section 2.5 – Context of the Organization describes SLU's structured approach to analyzing internal and external issues—such as social responsibility, environmental concerns, community conditions, and legal frameworks—that shape its engagement with local stakeholders. This context analysis feeds directly into strategic planning, risk assessment, and decision-making, ensuring the University proactively identifies relevant partners and responds to emerging community needs.

Moreover, the Quality Manual provides a detailed list of specific stakeholder groups (e.g., Local Government Units, DSWD, DOH, PRC, community agencies, industry consortia, and accreditation bodies) and defines the nature of SLU's engagement with each—ranging from collaborative outreach programs and extension services to compliance, joint planning, and shared evaluation processes.

To operationalize stakeholder engagement, SLU designates the Office of Global Relations, Alumni Affairs, and Scholarships Programs (OGRAASP) as the primary unit responsible for facilitating, reviewing, and processing Memoranda of Agreement (MoAs) with partner organizations. This ensures that all external engagements—whether community programs, industry linkages, research partnerships, or extension collaborations—are consistently documented, evaluated, and aligned with University policies and quality standards.

FORMS AND GUIDELINES FOR EXTERNAL RELATIONS FROM OGRAASP

Published in the Saint Louis University Website:

<https://www.slu.edu.ph/about-us-graa/#:~:text=The%20Office%20of%20Global%20Relations%20and%20Alumni,and%20linkages%20relations%20in%20service%20with%20different>



The Office of Global Relations and Alumni Affairs, also known as the *International Teahouse*. Strengthen the university's international presence for the mobility of students and staff to provide quality higher education while fostering intercultural understanding and creating global harmony.

OGRAA facilitates connections for professional development programs and business opportunities for partnership for its students and the university.

Forms and Guidelines are posted on the website for interested partners to read and complete. The published forms include processing for MOUs, MOAs, and Partnerships, guidelines for Linkages and Partnerships, etc.

